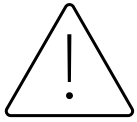# EENA Conference 2025 Programme

Tuesday 08 April | Pre-Conference Workshops

14:00 – 17:00 | Cutting-Edge Emergency Response Technology with Google / Workshop with Google

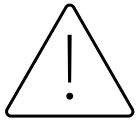**For staff of emergency services and public authorities only!**

Workshop Highlights:

Led by Google's expert team, the workshop will cover:

- Emergency Automation: How Android devices can automatically call for help during emergencies, such as car crashes or falls.

- Enhanced Emergency Location Service (ELS): Discover how ELS provides vital context (e.g., device language, medical information, incident type) to assist emergency responders, and discuss strategies to implement these advanced features.

- Reducing Abandoned Emergency Calls: Brainstorm innovative solutions to minimise abandoned calls from Android devices.

REGISTER HERE

Day long |Study trip to Kerava's 112 Emergency Response Centre

For staff of emergency services and public authorities only!

EENA, in collaboration with the 112 Emergency Response Centre (ERC) Finland and CINIA, invites you to a pre-vent study trip. This full day trip offers an in-depth look at Finland's public safety systems and emergency response innovations.

Agenda Highlights:

- Guided visit to the 112 Centre;
- Presentation on Finland's emergency response systems;
- Presentation or small workshop by 112 ERC's provider CINIA on public safety innovations
- Lunch included.

All costs are covered by 112 Finland and CINIA.

REGISTER HERE

EENA Conference 2025 - Programme

Day 1 | Wednesday 09 April 2025

Time	Track 1	Track 2	Track 3	Track 4
09.00 - 09.20	**Conference Opening**			
	Demetrios Pyrros, President, EENA **Mari Rantanen**, Minister of the Interior of the Republic of Finland			
09.20 - 10.00	**Exchange with Hamza AL-Kateab & Waad Al-Kateab, Action for Sama**			
	Dr Hamza al-Kateab is celebrated for his extraordinary leadership at Al-Quds Hospital in eastern Aleppo during the Battle of Aleppo, where he maintained critical healthcare services under relentless airstrikes. After the hospital's destruction in 2016, he led its reconstruction and has continued supporting healthcare initiatives in Syria through NGOs. His wife, Waad al-Kateab, reported on the Syrian war as a citizen journalist, documenting her life during the conflict and transforming her powerful footage into For Sama, the internationally acclaimed, award-winning documentary. Since leaving Aleppo, they founded Action For Sama and have worked to advocate for human rights, justice, and awareness of the ongoing humanitarian crisis in Syria. Together, they will share their inspiring story of resilience and hope. **Hamza Al-Kateab** and **Waad Al-Kateab**, Action for Sama			
10.00 - 11.30	*Coffee Break and Visit of the Exhibition*			
11.30 - 12.30	**Update on the implementation of EU law on emergency communications**	**Third-Party Service Providers**	**Handling emergency communications in other languages**	**AI-based solutions to support triage**
	In this session, experts will discuss recent developments in EU law, and ongoing progress by EU Member States in implementing and complying with EU laws on emergency communications. *Speakers to be announced*	In this session, experts will explain the technical integration and operational procedures that allow smooth communication between TPSPs and PSAPs, discussing standardisation needs, interoperability challenges, and best practices for routing both voice and vital data. *Presentation title to be announced*	What happens if you have an emergency abroad, and don't speak the language? No need to panic! In this session, representatives from emergency services talk about how they overcome language barriers to ensure that everyone has access to help. *Proficiency in a foreign language: an essential competency for 112*	Artificial Intelligence is transforming emergency call triage, helping PSAPs assess situations faster and more accurately. From AI-powered speech analysis to real-time risk assessment and automated decision support, these innovations are improving call prioritisation and reducing response times. In this session, industry leaders will showcase AI-driven triage solutions, exploring their impact on emergency call handling, efficiency,

EENA Conference 2025 - Programme

Day 1 | Wednesday 09 April 2025

Time	Track 1	Track 2	Track 3	Track 4
		Michael Sanchez, Group business improvement director, Verisure *Presentation title to be announced* **Marcio Oliveira**,VP of Business Development at Intrado Life & Safety Intrado *Presentation title to be announced* **Tadas Maroščikas**, Deputy Director, Emergency Response Centre Lithuania	*call-takers in Romania* **Alexandru Vadana,** Operational Deputy 112, Special Telecommunications Service, Romania *Handling emergency calls in other languages: operational challenges and opportunities* **Gianluca Cembrani,** Operational Supervisor, 112 Emergency Response Centre of Autonomous Province of Trento, Civil Defence, Italy *Presentation title to be announced* **Fred Blaschke,** Medical Director, Emergency Response Centre Agency 112 Ludwigshafen, Landau, Germany	and caller outcomes. Join us to see how AI is shaping the future of emergency response. *Presentation title to be added* ESO 2 speaking slots available
12.30 - 13.45	*Lunch Break and Visit of the Exhibition*			
13.45 - 14.45	**Emergency Satellite Communication Services**	**Non-emergency medical numbers: Reducing Pressure on Emergency Services and Enhancing Patient Care**	**Learnings from the handling of emergency communications in Finland**	**Call Recording and Analytics**
	People in emergencies might soon be able to use satellite networks to contact 112 even if the terrestrial network fails, or if they are in an area without cellular connection. This session will discuss the needs of	In many countries, emergency services are overwhelmed by calls that do not require urgent intervention. Medical non-emergency numbers provide an alternative for people seeking medical advice or	Finland has a well-established emergency communications system designed to ensure swift and effective response in critical situations. In this session, we will explore how the system operates, how preparedness	Emergency call recording and analytics play a crucial role in improving response efficiency, training, compliance, and quality assurance. In this session, industry representatives will showcase

EENA Conference 2025 - Programme

Day 1 | Wednesday 09 April 2025

Time	Track 1	Track 2	Track 3	Track 4
	emergency communications for this new technology, how to resolve certain issues such as routing, and what risks as well as opportunities this technology brings for public safety. Chaired by **Toufic Saad**, Head of ICT, Police Cantonale Valaisanne, Switzerland *Presentation title to be announced* **Peter Lonergan**, Policy Officer, EENA *Presentation title to be announced* **Marcio Oliveira**, VP Business Development, Intrado *Presentation title to be announced* **Pedro Borges,** Research Fellow, ATHENE	assistance without straining emergency resources. But how effective are these systems? How do they integrate with PSAPs and healthcare services? This session will explore the role of medical non-emergency numbers in reducing unnecessary 112 calls while ensuring that citizens receive timely and appropriate care. *1450 - implementation of a health advice hotline in a PSAP* **Markus Neudlinger**, Coordinator / Project Manager Emergency Medical Dispatch Centres, Austrian Red Cross, Regional Branch Upper Austria & **Miguel Coelho**, Sales Manager Medical Application Connection Hub (MACH), x-tention *Additional speaker to be announced*	and contingency planning help manage exceptional situations, and how emergency response centre operators are trained. We will also hear about the technology behind the system and how it supports emergency response. *Presentation title to be announced* **Kimmo Kohvakka**, Director General, Ministry of the Interior *Presentation title to be announced* **Taito Vainio**, Director General Emergency Response Centre Agency *Presentation title to be announced* **Marko Nieminen**, Director of Preparedness, Emergency Response Centre Agency, Finland	cutting-edge solutions for call recording, transcription, and analytics, demonstrating how they enhance operational insights, incident reviews, and decision-making. *Net centric call recording fuels transcription services and advances analytics* **Johannes Beck**, Senior Product Manager CreaLog 2 speaking slots available
14.50 - 15.35	**NG112 Roadmaps and Financing**	**Certifying excellence in PSAPs and TPSPs**	**Learnings from the handling of emergency communications in Finland (continuation)**	**Session title to be announced**
	Want to learn more about the implementation of NG112 in Europe and the United States? Our panel will bring perspectives on implementing NG112 from European countries and the United States to discuss challenges, benefits and experiences	Interested to learn more about EENA's PSAP and TPSP Certification Programmes? Join our session to follow the discussion with our auditors on the process and the benefits of receiving your certification.	*Presentation title to be announced* **Toni Alatalo**, Instructor, Emergency Services Academy Finland	Session to be announced

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Day 1 | Wednesday 09 April 2025

Time	Track 1	Track 2	Track 3	Track 4
	in implementing NG112. **Brandon Abley**, Chief Technology Officer, NENA: the 9-1-1 Association **Florin Feticu**, Head of Department 112, Special Telecommunications Service, Romania **Stiliyan Velchev**, Head of System administration and coordination, Directorate National 112 System, Bulgaria	*PSAP & TPSP Certificate of Quality Programmes* **Cristina Lumbreras**, Technical Director, EENA Followed by a panel discussion with: ● **Monica Million**, Auditor ● **Fiona Lee**, Auditor ● **Andy Heward**, Auditor ● **Rokas Kvedaras**, Auditor ● **Uberto Delprato**, Auditor	*Presentation title to be announced* Cinia	
15.35 - 16.15	*Coffee Break and Visit of the Exhibition*			
16.15 - 17.15	**Next-Generation eCall**	**Enhancements in Public Warning Systems**	**Best practices in dealing with mental health in PSAPs**	**Projects for Public Safety**
	This session will explore the implementation of Next Generation eCall (NG eCall), the role of PSAP testing and readiness, and how connected vehicles use mobile networks for emergency calls. Speakers will share insights on challenges, lessons learned, and best practices. Attendees will gain a deeper understanding of the future of emergency call systems	Session description to be added *Implementation of Device-Based Geofencing for Cell Broadcast in the Netherlands* **Patrick van der Linden**, Service Manager NL-Alert, National Dutch Police *Sending Location-Based SMS public warning alerts in the receiver's preferred language*	Working in a PSAP can be emotionally demanding, requiring call-takers to balance empathy with resilience to handle crisis situations effectively. In this session, we will explore strategies to support mental well-being, from developing emotional resilience to fostering a culture of care and appreciation within teams. *Presentation title to be announced* **Alexandra Badita**, Psychological	In a dangerous situation, knowledge is power. Being prepared, having the right information, and knowing what to do can make a huge difference. In this session, discover how these two projects are leveraging technology to enhance public safety for all. *Feel Safe IVR Experience* **Francesco Graziani**, Projects Manager & DRR Specialist, Save the Children Italy

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Day 1 | Wednesday 09 April 2025

Time	Track 1	Track 2	Track 3	Track 4
	and vehicle connectivity. *How DT introduced NG eCall in Germany and what we learned along the way* **Philipp Schoening**, Deutsche Telekom *NGeCall is Here: 112 Agencies Must Prepare for the Packet-Switched Transition* **Jorge Forcada**, Product Manager, Cestel	**Kadi Luht-Kallas**, Advisor, Ministry of the Interior, Estonia	Support and Monitoring Office, Special Telecommunications Service, Romania *Presentation title to be announced* **Jules Lockett,** General Manager, London Ambulance Services	*The AWARE project* **Mathieu Cros**, Benchmark, Partnerships and R&D management, Telespazio France
17.30 - 19.20	**Movie screening:** [For Sama](#)			
From 19.30	**Helsinki Walking Tour**			
(tours departing by waves until 20.30)	Departing from: 19.30 until 20.30. Duration of tour: 1h			
From 20.30	**Informal drinks in the city centre**			
	Venue to be announced			

EENA Conference 2025 - Programme

Day 2 | Thursday 10 April 2025

Time	Track 1	Track 2	Track 3	Track 4
09.00 - 10.00	**Improving Accessibility to 112**	**Airborne Rescue**	**Funding emergency communications: funding models and opportunities**	**CAD Solutions for Stage-2 PSAPs**
	Equivalent access to 112 does not exist for many people in the EU with hearing disabilities. This session will discuss the upcoming integration of RTT across Europe, provide examples of real world RTT bridge integrations, and discuss other means to ensure access for people with disabilities, such as through apps.	Natural disasters and especially dangerous situations can make land-based emergency operations impossible. In these cases, aerial means can really make a difference. Join the session where speakers discuss the latest innovations in drones and helicopter operations in a wide range of emergency situations.	Securing financial support for innovation in public safety and emergency communications is a critical challenge. This session will explore different funding approaches, from European grants to alternative financing models, helping organisations identify opportunities to enhance emergency services and beyond.	Efficient dispatching is at the core of emergency response, and Computer-Aided Dispatch (CAD) systems play a crucial role in streamlining operations at Stage-2 PSAPs. This session will showcase the latest CAD solutions designed to improve incident management, resource allocation, and inter-agency coordination.
	Real-World Examples of RTT Bridge Integrations **Thor Nielsen**, VP Global Sales, nWise AB *How to Serve Different Needs for Accessibility* **Berra Hüner**, Business Development Manager, Bevuta *Transforming Emergency Services: Estonia's Path to Video Call and RTT in 112* **Rein Olesk**, Advisor, Ministry of the Interior of Estonia	*Unmanned Systems in Emergency Response: Enhancing Safety and Efficiency for First Responders* **Robbert Heinecke**, Institute for Public Safety, The Netherlands *Drones in Emergency Services: How Are They Changing the Landscape in the United States* **Chris Carnahan,** Emergency Communications Manager, South Metro Fire Rescue, Colorado, United States *Flood disaster in Austria - 120 people rescued by helicopter* **Bernhard Eisenbock**, Head of Training, Notruf Niederoesterreich, Austria	*PSAP funding methodologies* **Liam Burke,** Senior Regulatory Accountant, ComReg, Ireland *Funding opportunities for developing the 112 service* **Maria Toma**, Procurement Expert in Critical Projects, Special Telecommunications Service, Romania *European Space Agency: Funding Satellite-Based Solutions for Emergency Response* **Christopher Frost-Tesfaye,** Technical Officer, Business Applications Programme, European Space Agency	*The power of Holistic control room solution thinking* Speaker to be announced, Frequentis 2 speaking slots available

EENA Conference 2025 - Programme

Day 2 | Thursday 10 April 2025

Time	Track 1	Track 2	Track 3	Track 4
10.00 - 10.45	**SIP/PIDF-LO**	**Expanding Public Warning: New Channels for Reaching Citizens**	**Training of call-takers**	**NG112 as a Service**
	Making sure emergency calls have the right location is very important. This session explores how SIP PIDF-LO helps emergency services get the correct location for VoIP calls. Speakers will explain how this technology ensures accurate caller location, even for nomadic users. *Presentation title to be announced* **Brooks Shanon**, ESRI *Presentation title to be announced,* **Thomas Ginter**, Bandwidth	Diversification of Public Warning channels is essential to maximise the reach of citizens during emergencies. In this session, we will hear about new technical solutions to reach people instantly and effectively: use through the Galileo emergency satellite system and the other through car navigation systems. *Alerting travellers with TPEG2-EAW Emergency Alerts and Warnings* **Stéphanie Chaufton**, Senior Coordinator, TISA - Traveller Information Services Association Presentation title to be announced **Charly Faradji,** *Telepazio*	Effective training is key to preparing call-takers for the complex and high-pressure nature of emergency response. In this session, we will explore different approaches to training, from theoretical and practical learning to cross-discipline experiences that enhance understanding of the broader emergency system. *Presentation title to be announced* **Hjördís Garðarsdóttir,** HR and education representative, 112 Iceland *Additional speakers to be announced*	Next Generation 112 (NG112) promises enhanced interoperability, multimedia capabilities, and more efficient emergency response. But deploying and maintaining NG112 can be complex and resource-intensive. NG112 as a Service may offer a scalable, cost-effective solution for PSAPs, enabling seamless adoption without heavy infrastructure investments. In this session, industry experts will present the latest NG112-as-a-Service solutions. 2 speaking slots available
10.45 - 11.30	*Coffee Break and Visit of the Exhibition*			
11.30 - 12.30	**Routing in NG112**	**AI for Quality Assurance**	**Sending pictures and videos to 112**	**Caller Location technologies**
	This session will explore how NG112 routing improves the accuracy and efficiency of emergency call delivery. Experts will discuss key challenges and solutions for routing emergency	This session explores how AI enhances quality assurance in emergency communications by improving call accuracy, reducing errors, and protecting call-takers'	There are many situations where lives can be saved by allowing people to send pictures and videos to PSAPs when they contact them, for instance by helping the call-taker determine	Accurate caller location is a key element of effective emergency response. This session will feature industry presentations on technologies designed to improve

EENA Conference 2025 - Programme

Day 2 | Thursday 10 April 2025

Time	Track 1	Track 2	Track 3	Track 4
	communications in modern NG112 networks. *Routing emergency communications in IP and ISDN* **Andrei Vladoiu**, Technical Coordinator, Special Telecommunications Service, Romania *Motorola: State of Utah, Case Study: Applying the NENA i3 Architecture to Reduce Misrouted Calls* **Sam Bard**, Director Product Management, Next Generation Core Services, Motorola Solutions	well-being. Experts will share real-world applications of AI in noise reduction, call triage, and content authenticity, showcasing its impact on public safety operations. Chaired by **Thomas Gouritin**, AI Expert, tomg conseils *Clear Communication: Ensuring Employee Health, Service Excellence, and Safety* **Mette L V Carstensen**, CEO & Cofounder, Augmented Hearing *Enhancing Emergency Response: AI Integration for Smarter, Faster, and More Accurate ERC Operations* **Aapo Koski**, Research Lead, Principal Consultant, Tampere University *Securing Truth with AI: Content Authenticity and Public Safety Innovation* **Chris Bennett,** Director of AI Transparency and Education, Motorola Solutions	the nature and gravity of the situation or by providing another channel of access for people with disabilities. In this session we will hear real-life examples on how to send pictures and videos to PSAPs. *Presentation title to be added* **Karin Marquez**, Chief Marketing Officer, RapidSOS *Presentation title to be added* Apple	location accuracy and reliability in emergency communications. Companies will showcase their latest solutions and discuss how they support emergency services in identifying caller locations more efficiently. 3 speaking slots available
12.30 - 13.45	*Lunch Break and Visit of the Exhibition*			
13.45 - 14.45	**Using PSAP Directory**	**Emergency Communications across Asia/Pacific**	**Receiving pictures and videos in PSAPs**	**GIS/Satellite Imagery innovations**

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Day 2 | Thursday 10 April 2025

Time	Track 1	Track 2	Track 3	Track 4
	A PSAP registry allows a PSAP located in a country A to contact another PSAP in a country B to inform them of an emergency happening in their PSAPs. In this session, we will first hear about Europe's PSAP-Directory hosted by the European Communications Office and how it is used in a specific country before hearing about North America's version of the PSAP Directory *Facilitating Cross-Border PSAP Communication: The ECO Directory for European PSAPs* **Vassil Krastev**, Expert in Numbering and Networks, European Communications Office, European Conference of Postal and Telecommunications Administrations *Saving lives knows no borders* **Alexandru Vadana**, Operational 112 Deputy, *Special Telecommunications Service, Romania* *The Crucial Role of a PSAP Registry in Improving Emergency Response* **April Heinze**, VP, Chief of 9-1-1 Operations, NENA: The 9-1-1 Association	Join this session to explore how Australia, Malaysia, and New Zealand manage emergency communications. Speakers will share insights into their current systems, ongoing projects, and future developments in emergency "calling". *Chaired by* **David Fredman**, Vice-Chair, Tech & Ops Committee, EENA *Migration to NG999 in Malaysia* **Kamarudin Abdul Rani**, Under Secretary, Control and Compliance Section, Ministry of Communication, Malaysia & **Mohd Norazhar Sulaiman**, Deputy Project Director NG999, Senior Solution Consultant Public Safety & Emergency Solution, Telekom Malaysia *Emergency Communications in the Oceania Region* **Austin Whiteside**, St John Ambulance, Western Australia & **Mike Higgie**, New Zealand Police	As discussed in the previous session: videos and pictures can facilitate the work of the call-taker when handling an emergency communication. However, we will hear in this session that this also comes with challenges in the PSAPs. Panelists will present the different protocols they had to implement to allow the reception of such content, while minimising the negative effects on the call-takers. A picture says a thousand words *Hjördís Garðarsdóttir*, *HR- and educational representative, Neyðarlínan ohf - 112 Iceland* *Video Communications into Emergency Response Centers: Operator Impacts* **Chris Carnahan,** Emergency Communications Manager, South Metro Fire Rescue, Colorado, United States	Geographic Information Systems (GIS) and satellite imagery provide valuable tools for situational awareness, resource allocation, and decision-making in emergency response. This session will feature industry presentations on solutions that enhance the use of geospatial data for crisis management. Companies will showcase technologies that support emergency services in mapping incidents, analyzing real-time data, and improving operational efficiency. 2 speaking slots available
15.00 - 15.45	**Mission Critical Communications**	**Artificial Intelligence in PSAPs**	**CADs developed by PSAPs**	**Communicating to emergency services via Rich Communication**

EENA Conference 2025 - Programme

Day 2 | Thursday 10 April 2025

Time	Track 1	Track 2	Track 3	Track 4
				Services
	In this session, learn all there is to know about the latest innovations in Mission Critical Communications. Implementation successes, innovative projects and new tech opportunities for improved services will be the focus of the presentations. *Success In Cooperation – Finnish ecosystem for national critical communications* **Tero Pesonen**, Chair CCBG, TCCA, **& Jarmo Vinkvist**, COO, Virve, Erillisverkot, Finland	Session description to be added *Chaired by* **Melanie Reuter-Oppermann**, Senior Research Fellow, Maastricht University, ILS Mannheim gGmbH, DGRe *Harnessing AI for enhanced EMS: innovations in Fleet Management and ECG analysis* **Mattia G. Bergomi**, Chief Scientific Officer, Beta 80	During this session, representatives from BT UK and Denmark's Grater Copenhagen Fire Department will outline the triumphs, pitfalls and overall experiences which they had while developing their own CADs inhouse. *Presentation title to be added* **Michael Lykke**, Area manager - Development, Infrastructure and Support, Greater Copenhagen Fire Department *Presentation title to be added* **Pasquale Giuseppe Exius-Genco,** Distinguished Engineer & Principal Solution Designer, All IP Networks, BT UK	Session description to be added Speaker to be added, Google
15.45 - 16.30	*Coffee Break and Visit of the Exhibition*			
16.30 - 17.30	**Case Study: RTT Implementation in Ireland**	**AI in PSAPs: From Risks to Real-World Implementation**	**No session**	**No session**
	Session description to be added	This session will explore key aspects of integrating AI, from mitigating risks and ensuring responsible adoption to real-world, full-scale deployment and user-centric design. Speakers will share insights on empowering emergency professionals with AI tools, lessons from France's		

EENA Conference 2025 - Programme

Day 2 | Thursday 10 April 2025

Time	Track 1	Track 2	Track 3	Track 4
		AI-assisted single emergency number pilot, and guidelines for designing decision support systems. *Chaired by **Aapo Koski**, Research Lead, Principal Consultant, Tampere University* *Generative AI: Understanding Risks to Seize Opportunities in Emergency Services* **Thomas Gouritin**, AI Expert, tomg conseils *Concrete, full-scale implementation of a single emergency call number powered by artificial intelligence* **Christophe Guyeux**, Full Professor, University of Franche-Comté, France *Towards design guidelines for PSAP decision support systems* **Melanie Reuter-Oppermann**, Senior Research Fellow, Maastricht University, ILS Mannheim gGmbH, DGRe		
19.30	**Social Event**			
	Venue and registration information to be announced			

Day 3 | Friday 11 April 2025

Time	Track 1
09.00 - 10.00	**Discussion panel / Who should provide access to 112 in the future?**
	Session description to be added
	Pinar Serdengecti, Regulation and Competition Affairs, ECTA, **Xhoana Shehu**, Policy Manager, Connect Europe **Indrė Jurgelionienė**, Chief Adviser for RTT Lithuania and Co-Chair of BEREC End-User WG *Additional panellists to be added*
10.00 - 10.20	**Control room industry trends: A Market Analyst's Perspective**
	Gain expert insights into the latest trends and key developments shaping the emergency control room industry. This session will provide a market analyst's perspective to help inform strategic decision-making. **Paul Bremner**, Principal Research Analyst, Public Safety & Critical Communications, Omdia
10.20 - 11.00	*Coffee Break and Visit of the Exhibition*
11.00 - 11.20	**Proactive crisis management: Lessons from Sweden's command and control centre**
	Since 2009, Sweden's PSAP organisation, SOS Alarm, has operated a dedicated Command and Control Centre (CCC) to detect and manage crises early. By monitoring emergency calls and global events, the CCC alerts authorities, coordinates joint responses, and helps protect Swedish citizens and interests. This session will explore how the CCC strengthens crisis preparedness and international cooperation. **Björn Skoglund**, Operations Specialist 112 & Crisis Preparedness, SOS Alarm
11.20 - 12.05	**Public Warning Deployments**
	Session description to be added

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Day 3 | Friday 11 April 2025

Perceptions of warning information sources from a global dataset
George Karagiannis, *Risk and Resilience Director, International Coalition for Sustainable Infrastructure*

Overview of implementations of Public Warning systems in Europe
Benoît Vivier, Public Affairs Director, EENA

12.05 - 12.40	**Session to be announced**

Session description and speakers to be announced

12.40 - 12.45	**Conference Closing**