

TUESDAY, 27 April

WEDNESDAY, 28 April

THURSDAY, 29 April

FRIDAY, 30 April

Morning

Pre-conference workshops

All day

Drones in Public Safety – EENA-DJI Hands-on Training Day

Morning

How can Google help improve public safety?

Afternoon

Afternoon

AML Workshop: Deployment and Operational Use

Introduction & Conference Opening

Interview | White Helmets: Saving lives in a war on two fronts

Discussion Panel | Tackling online terrorism

Keynote | Jason Friesen, Trekmedics

Debate | Are privacy laws the enemies of emergency services?

Managing large-scale events

Cybersecurity: facing the challenges

Beyond public warning tech: strategies behind the alert

Cooperating with volunteers to tackle emergencies

Responding to natural disasters: new challenges and technologies

Responding to psychological emergencies

Industry session: Focus on solutions available on the market

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AML and beyond: what do we do with accurate caller location?

AI & public safety: challenges & concrete applications

Emergency calls handling across the world

Keynote | Missing people, missing information
Robert Sell, TraceLabs

Keynote | The impact of 5G on emergency communications
John Baekelmans, IMEC

Discussion | What are the best practices to handle emergency communications?

Interactive session

Closing speech

Lunch

Implementing public warning systems

Standardisation

Emergency apps, PEMEA project & available solutions

How to improve accessibility for people with disabilities?

Communicating with the public - when? why? and how?

Industry session: Focus on solutions available on the market

eCall: What's still on the table?

Ensuring continuity of service of emergency numbers

Drones in emergencies: Focus on solutions available on the market

Implementing Next Generation 112

Handling budget and financial issues

Critical communications: In cooperation with TCCA (The Critical Communications Association)

Preventing violence against emergency services

Public Safety Tinder Time

Research corner*

Networking Cocktail

112 Awards Ceremony

Social event

Important note!
This is a provisional programme and it is subject to change.

*Research corner in cooperation with ISCRAM (Information Systems for Crisis Response and Management)